

Product description, conversion process

The company Iseco SpA is aware that it has responsibilities to its own employees, its customers, shareholders, the public in general and the environment. We will fulfil these responsibilities through development and growth in order to continue to be successful.

Our vision

Like the two areas of business, there are two aspects to our vision:

- in the water industry it is to be the only private operator for purification units and drainage in Valle d'Aosta and to have a key role in the future management of the integrated Valle d'Aosta water system when this is constructed,
- in the whey business it is to be one of the largest and best recognised European producers of food grade and demineralised whey powder.

The Quality System

Application of the Quality System is essential to achieving our vision. We intend to plan and document all the company's activities through a Quality System fulfilling the requirements stated in UNI EN ISO 9001: 2000: we are giving the Quality System maximum commitment in order to achieve a constant improvement in objectives and satisfy customer's expectations and requirements on a regular basis. We would like to extend the quality concept as follows:

- Application of standard ISO 9001: 2000 to the water industry too,
- Extending the principles of standard ISO 14001 (environment) to the whole company in order to help Iseco comply with its responsibilities to the environment,
- Extending the principles of standard OHSAS 18001 (safety) to the whole company to help Iseco comply with its responsibilities to its employees.

Our long-term aims

Specific and measurable aims will be pursued every year in order to check that our vision is being achieved. The main aims which we intend to accomplish are to:

- Maintain Quality Certification in accordance with Standard UNI EN ISO 9001: 2000,
- Provide services which will effectively safeguard the health of the public and prevent pollution deriving from the treatment and storage of processing wastes,
- Reduce accidents to zero and eliminate exposure to risks of contracting occupational diseases,
- Prevent pollution, minimise discharges and the use of natural resources,
- Provide a product perfectly in full compliance with technical and qualitative requirements typical of the sector and agreed with customers, thus ensuring our customers' full satisfaction,
- Ongoing improvement in activities to achieve increasingly better qualitative technical and management results,
- Ongoing improvement in the working environment, so that this has a positive effect on staff motivation, satisfaction and commitment, harmonising human and physical factors through the use of creative methods of working, the dissemination of safety rules and guidelines, communication, and increasing the awareness of all staff about the importance of protecting themselves from risks.

Ciaran Kelly
Managing Director.